HELPING YOU MANAGE RISKS TO OPTIMIZE YOUR BUSINESS

Organizations that are selecting, implementing or managing Enterprise Resource Planning (ERP) systems often face significant challenges in managing the unique risks ahead. ERP implementations can go awry when people, process and technology risks are not adequately considered and planned for at the outset.

The Protiviti & OSI Digital Difference

Protiviti and OSI Digital have partnered to offer robust ERP solutions that help companies manage risk during system selection and implementation, as well as improve, simplify and automate security and controls. Our experts blend technology and business acumen with audit, risk management and system integration skills to deliver efficient and effective solutions to meet your business needs.

Together, we help clients bring focus to their toughest integration challenges across the technology life cycle. We understand how to align business objectives and requirements with software capabilities to ensure the ERP application provides the desired business outcomes. From requirements to architecture, testing to deployment and beyond, we bring our proven implementation expertise to every single project.

When you partner with Protiviti and OSI, the goals and objectives of your project risk management and system integration teams are effectively aligned. The end result of working with us will be increased revenue, reduced costs and improved business processes and outcomes. We'll also make sure that all risks have been considered and communicated so that management understands the impact of decisions made throughout the project.

Our ERP Framework

The objective of risk and compliance during an implementation is both monitoring the implementation risk and optimizing the use of the software to improve the control environment. Some of the resulting outcomes include enhanced operations and reduced compliance costs through the automation of manual controls. Protiviti and OSI's ERP Implementation Framework identifies the key risks and supports management by addressing these risks throughout the lifecycle of the implementation.

Our Expertise

With our deep experience in ERP implementations, Protiviti and OSI Digital can provide the secure ongoing management and enhancement of your business applications. Our certified professionals support customers with expertise in the following:

- > Industry Knowledge and Best Practices
- Business Performance Improvement Solutions
- > Business Process Design
- > Application Implementation and Post-Implementation Support
- Technical Support (hardware, software, system administration, interface monitoring)
- > Project Support (upgrades, integration with external applications, new development)
- > User Support (help desk support, troubleshooting)
- > Training and Development
- > Advanced Analytics & Visualization





ERP Selection and Solution Design:

With our deep ERP experience, our team helps define your future ERP strategy and project and select and design the systems that best fit your organization's needs. We have created leading delivery models to help organizations optimize business processes and design ERP systems to maximize automation and user-efficiency around key areas such as intercompany consolidation, cash flow management, financials, as well as sales operations, supply chain planning and inventory management.

ERP Implementation Support:

Utilizing our leading business process blueprint and delivery models, we help organizations manage ERP implementation and project risks more effectively. We support ERP initiatives with decreased risk and reduced costs by managing and delivering key aspects of the ERP implementation such as project management, unit and integration testing, cutover planning, data conversion execution, change management, documentation and training development and delivery.

ERP Security and Controls Assessment:

Our ERP Controls Assessment professionals use proprietary methodologies and automated tools to efficiently assess application risks and produce accurate control evaluations. This provides highvalue ERP audit and testing services that can improve overall comfort in the integrity of system data.

ERP Application Security and Control:

We help identify risks and signs of inefficiency as well as prioritize and implement optimization opportunities around control and compliance frameworks, ERP configuration, application security design and administration, technical infrastructure and continuous controls monitoring.

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Governance, Risk & Compliance Solutions:

Our team helps organizations define an effective change management strategy and roadmap for maximizing the value of their Governance, Risk and Compliance (GRC) solutions and implement a sustainable governance process.

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About Protiviti

Protiviti is a global consulting firm that delivers deep expertise, objective insights, a tailored approach and unparalleled collaboration to help leaders confidently face the future. Our consulting solutions span critical business problems in technology, business process, analytics, risk, compliance, transactions and internal audit. We are committed to attracting and developing a diverse workforce of professionals that share the common value of collaboration. As an organization, we believe that by teaming together, with each other and our clients, we can see beyond the surface of changes and problems organizations face in this fastchanging world to discover opportunities others might miss and face the future with greater confidence.

Our more than 4,500 people serve clients through the network of Protiviti and independently owned Member Firms in more than 70 offices in over 20 countries. We have served over 60% of Fortune 1000® companies and 35% of Fortune Global 500® companies. Our people and organization have consistently been recognized by FORTUNE and Consulting Magazine as a best company to work for.



Contact Us

Protiviti and OSI Digital can help make your ERP implementation more seamless and risk-free for your company. Contact Kevin McCreary at kevin.mccreary@protiviti.com and Andrew Smith at asmith@osius.com today.





About OSI Digital

OSI Digital, Inc., (formerly OSI Consulting, Inc.) provides purpose-built business and technology solutions that optimize performance to enable data-driven outcomes for our customers. OSI accelerates digital transformation by offering integrated solutions that capture, secure, integrate, analyze and optimize data. Our services include the design, development and implementation of new solutions as well as the ongoing management, enhancement and support of our customers' existing business systems.

OSI Digital was founded in 1993, in California and has since expanded to a team of over 1,400 employees worldwide. We have offices in the US, Canada, India, Philippines, Dubai and Australia. Our main offshore delivery center of excellence is located at our state-of-the-art campus in Hyderabad, India, with additional locations in Chennai, Delhi and Bangalore. For over 25 years, we have supported a diverse portfolio of customers across various industries, including: Software & Business Services, Financial Services, Life Sciences & Healthcare, Manufacturing, Energy, Retail and Agriculture.

Our client base ranges from start-ups to Fortune 500 corporations, including: Exelon, GE, Hyundai, Toyota, Gilead, Allergan, Yamaha, Gap and Skechers. OSI Digital has developed strong partner alliances with the world's leading technology providers such as Tableau, Salesforce, Oracle, Microsoft, GE, Amazon Web Services, Dell Boomi and Red Hat.

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